

NON-DISCRIMINATION NOTICE

Bay Street Orthopaedics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Bay Street Orthopaedics does not exclude people or treat them differently based on race, color, national origin, age, disability, or sex.

Bay Street Orthopaedics provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Bay Street Orthopaedics provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the liaison for Bay Street Orthopaedics at 231.347.5155.

If you believe that Bay Street Orthopaedics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer
Bay Street Orthopaedics
4048 Cedar Bluff Dr., Suite 1
Petoskey, MI 49770

Phone: 231.347.5155
Fax: 231.347.6128
Email: justin@baystreetortho.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

You can also file a civil right complaint with the U.S. Department of Health and Human Service, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

PETOSKEY · CHARLEVOIX · CHEBOYGAN · ST. IGNACE · GAYLORD · ROGERS CITY



**BAY STREET
ORTHOPAEDICS**

baystreetortho.com
Stop by the front desk for your copy
of the Non-Discrimination Notice.

NON-DISCRIMINATION NOTICE

CONTINUED

ENGLISH ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-231-347-5155.	SPANISH ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-231-347-5155.
ARABIC خدمات ف إن اللغة، اذكر ت تحدث ك نت إذا: ملحوظة ان صل ب الامجان لك ت توافر ال لغوية المساعدة ب رقم 231-347-5155-1	CHINESE 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-231-347-5155.
SYRIAC ܡܠܚܘܙܬܐ ܕܡܢ ܐܠ ܠܘܓܐ، ܐܕܝܪܬܐ ܬܚܕܝܬܐ ܗܝܘܬܐ ܕܥܘܫܪܐ ܕܥܝܘܒܐ ܕܠܘܒܐ ܕܢܫܐ ܕܥܝܘܒܐ ܕܡܟܝܠܐ ܕܡܢ ܪܩܡ 1-231-347-5155.	VIETNAMESE CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-231-347-5155.
ALBANIAN KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-231-347-5155.	KOREAN 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-231-347-5155.
BENGALI লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নি:খরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-231-347-5155.	POLISH UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-231-347-5155.
GERMAN ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-231-347-5155.	ITALIAN ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-347-5155.
JAPANESE 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-231-347-5155. まで、お電話にてご連絡ください。	RUSSIAN ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-231-347-5155.
SERBO-CROATIAN OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-231-347-5155.	TAGALOG PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-231-347-5155.

